

DKV Famedic

DKV

Taking care of your family is easy



The most affordable health
insurance.

Quality, ease and speed

At DKKV, your well-being and that of your loved ones is our top priority. That's why our insurance plans are designed to provide you with the highest quality, ease, and speed.



QUALITY because you get the best coverage in the market, including all the services you need for your care. You also have access to the best healthcare centres in the country and one of the most extensive medical networks.



EASE because our services, information and contracts are designed to be simple, clear and straightforward. Without complications.



SPEED because you can manage everything quickly and conveniently through various channels at your disposal. We are here for you, always.

All this comes with the guarantee of being part of **ERGO**, one of the largest insurance groups in Germany and Europe, serving over 2 million people.



These are our 9 commitments to you

DKV Famedic is the most affordable family health insurance. It includes unlimited consultations in the 7 most in-demand specialities, and the rest with major discounts. Regardless of your age or state of health.



1

Your insurance includes free cover in 7 specialities, as well as discounts of up to 40% on other services.



2

You can include your entire family (up to 8 members) in the policy for the same price, regardless of their health condition or age.



3

We take care of your smile. DKV Famedic **includes up to 47 dental services** free of charge.



4

Reimbursement in the case of a serious dental accident, if it affects more than 3 teeth and up to the annual limit per insured person of €6,000.



5

The policyholder is provided with **legal advice over the phone** by a leading company in legal defence.



6

You can also enjoy access to several health and wellness services at reduced rates at **dkvfamedic.com**.



7

24-hour online chat with a doctor, video consultations with specialists, medical reports and much more via our **Quiero cuidarme Más app**.



8

If you take out the **DKV Famedic Profesional** modality, you will also have access to 20 physiotherapy sessions a year.



9

In addition, if you are a self-employed worker, **DKV Famedic Profesional** offers free access to a cloud-based billing, accounting and tax tool.



You and your family will be cared for by the best medical teams and centres

DKV Famedic

—**Unlimited medical consultations** in the 7 most important specialities, in the DKV Famedic Network of medical centres:

- General medicine.
- Nursing.
- Paediatrics.
- Gynaecology (includes annual gynaecological check-up).
- Ophthalmology.
- Dermatology.
- Traumatology.

—**Other specialities** and discounted additional tests.

—**Dental care:** Dental service included, with free dental cover and access to specialities and treatments at special prices (dental consultations, intraoral X-rays, implants, etc.).

—**Severe dental accident:** If you have an accident that affects more than 3 teeth, we will reimburse your medical expenses up to a maximum limit of €6,000. This includes all necessary treatments, such as cosmetic surgery.

—**Telephone advice helplines** (24-hour DKV practitioner), 24-hour paediatric medical line, women's medical line, nutritional medical line, sports medical line, psychological assistance line, etc.

Exclusive with DKV Famedic Profesional

—**Physiotherapy:** 20 sessions per year for the policyholder.

—**Billing and accounting management service** for the policyholder using the Factuconta tool by Contasimple, which is designed to help with the invoicing, accounts and taxes process required by a self-employed workers.





Your health insurance is with you **24 hours a day**

Quiero cuidarme Más app

From a single platform, take full care of your health. Access all the functions from your mobile phone:

- **Medical directory** offering:
 - **24-hour medical chat** with advice from a healthcare professional for consultations from your mobile phone.
 - **Video consultations in the included medical specialities**, general practice, dermatology, paediatrics, gynaecology, traumatology and ophthalmology.
 - **Make an** in-person appointment, with the professionals in our medical directory, and book an appointment online or by phone.
 - **Save your favourite professionals** and quickly access the information whenever you need it.
- **Access to the purchase of discounts vouchers** for the rest of specialities and medical tests.
- **Symptom checker** for a first medical approach on the experienced symptoms.
- **Health folder**. Safely receive and store your medical reports, results and other health documents. You will also receive requests for analytical and imaging tests.
- **Mi farmacia**. Request the electronic prescription on your phone, so you can go straight to the pharmacy. In addition, **chat with pharmacists** to clear up your doubts and easily request electronic prescriptions.
- **Health indicators and challenges**. Management of health indicators, such as your physical activity, weight, blood pressure and others through challenges aimed at reaching your goals.
- **My diary**, a personal agenda to record your medical appointments and other health activities.
- **Personalised preventive programmes with the support of coaching professionals** for assessment and monitoring purposes. In addition, prior permission, your coach will be able to access the indicators and health folder for further personalisation.

If you have children linked to your policy, you will be able to activate a **chat with the paediatrician** from Monday to Sunday between 8:00 am and 10:00 for a consultation or clear up any doubts.

Other functionalities:

- **Connection to Apple Health, Google Fit, Garmin and Fitbit.**
- **Famedic digital card** on your mobile phone.
- Information about the second medical opinion service.
- **Family**: you can manage the services of your relatives included in the policy.



Download the Quiero cuidarme Más app from Google Play or App Store.





More cover for you.

Telephone advice helplines 900 810 074

- DKV 24-hour general medical line.
- Paediatric medical line.
- Women's medical line.
- Pregnancy medical line.
- Sports medical line.
- Nutritional medical line.
- Childhood obesity medical line.
- Psycho-emotional medical line: 900 810 675.
- Tropical medical line.



Talk to your **Health Specialist** to find out more about the services and discounts that you have available. He's awaiting you at **dkvfamedic.com** or on **900 814 393**.

dkvfamedic.com

Enjoy access to a catalogue of health and well-being services at the best price:

- Other speciality consultations not included.
- Diagnostic tests.
- Psychological assistance.
- Laser eye surgery for myopia.
- Over-the-counter chemist products.
- Hair health.
- Quitting smoking.
- Dietetics and nutrition.

And many more...

An insurance policy adapted to your needs, at a cost of:

DKV Famedic Plus*:

€25.50/month per family.

DKV Famedic Profesional*:

€35.50/month per family.

* Up to 8 relatives.

By calling: 960 160 883.



Examine your health insurance

Reviewing your insurance is as important as taking care of your health. Your needs may change over time. Therefore, we recommend that you check whether your insurance is still suitable. If it is not, your Health Specialist will help you find the best solution for you.

Your Health specialist

Name:

Tel.:

Email:

Comments:

dkv.es



Download the app



Discover DKV's virtual space



DKV is the company best valued by insurance brokers in the individual healthcare branch

Customer helpline operated by:

Fundación

INTEGRALIA DKV

This document is merely informative and has no contractual value. The full product information is included in the general terms and conditions.

DKV Seguros y Reaseguros, S.A.E. Torre DKV, Avda. María Zambrano, 31 50018 Zaragoza, registered in the Commercial Registry in the Province of Zaragoza, volume 1,711, folio 214, sheet No. Z-15,152. Company Tax ID: A-50004209.

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